# HP LaserJet Enterprise 500 color Printer M551dn



#### Ordering Information

Commercial model number: CF082A (BGJ) CF082A (201/Gov't) CF082A (AAZ/220 volt model)

Canada model number: CF082A

#### Sidebar

#### In the box:

Print cartridges (1 each black, cyan, magenta and yellow) Toner collection unit Getting started guide Software drivers and documentation on CD-ROM Power cable 100-sheet multipurpose tray 500-sheet input tray **HP Jetdirect Gigabit Ethernet** embedded print server Built-in automatic two-sided printing

#### Software:

Windows Installer HP PCL 6 discrete driver Mac Installer Postscript driver

#### Standard warranty:

1 year next day on-site limited warranty

#### Replaces

HP Color LaserJet CP3525n Printer	CC469A Compare
HP Color LaserJet CP3525dn Printer	CC470A Compare
HP Color LaserJet CP3525x Printer	CC471A Compare

#### **HP Care Pack Options**

#### **Recommended Care Pack Services**

Installation with Network H2872E

Elevate your business with high-quality color, manageability and expandability.

Make your business look its best with high-performance color—without paying extra for black-only printing. Choose the optional high-capacity black toner cartridge, to print text documents at the same cost-per-page as black-only HP LaserJets.<sup>2</sup>



Invest in a printer that's as easy to use as it is to manage. Control print jobs at the color display, and get a host of mobile and secure printing options. Monitor product settings with time-saving management tools.



Consistently update and manage printing capabilities with HP FutureSmart Firmware. Add a variety of solutions to enhance performance through the hardware integration pocket. 3.4

Enlarge Image

Reduce energy use by 19 to 66 percent by setting the Auto-On/Auto-Off mode. Monitor<sup>5</sup> and manage the impact of your printing environment with HP EcoSMART Fleet—an extension of HP Web Jetadmin. Save pa<sup>6</sup>per with automatic two-sided printing.<sup>4</sup>

## Compatible Operating Systems

#### **Standard Desktop**

Windows XP	SP2 or higher
Windows Server 2003	*
Windows Server 2008	*
Windows Vista®	*
Windows® 7	*
Novell NetWare	See http://www.novell.com/iprint for latest support
UNIX®	See http://www.hp.com/go/unix, http:// www.hp.com/go/unixmodelscripts, http:// www.hp.com/go/jetdirectunix_software
Linux	See http://www.hplip.net
Mac OS	Mac OS X v 10.5, 10.6
Other	Citrix and Windows Terminal Services (see System Administrator's Guide at http:// www.hp.com/go/upd, Documentation tab for latest support); SAP device types (see http:// www.hp.com/go/sap/drivers and www.hp.com/ go/sap/print)

## Additional Information

Sales	www.hp.com
	Data Sheet 4AA3-6451ENUC
Technical Support	www.hp.com/support
Third-party solutions	www.hpgsc.com
Reseller	http://hp.com/partners/us
Services	http://www.hp.com/go/services
Supplies and accessories	www.hp.com

Setup Service			
Next Business	HZ626E	Brand Specifications	_
Day Onsite with DMR: 3 years	1120202	PRINTER	
	l- O i	Print Technology	Laser
Optional Care Pa	ack Services	Print Speed Black, Letter:	
Installation	H2872E	ISO/Best Quality	Up to 33 ppm <sup>ℤ</sup>
with Network		Print Speed Color, Letter:	Lin to 22 nama?
Setup Service		ISO/Best Quality First Page Out	Up to 33 ppm <sup>ℤ</sup> As fast as 11 sec in Ready mode
Same Day	HZ620E	Processor	800 MHz
Onsite,		Paper Trays, Std	2
Standard Business		Paper Trays, Max	3
Hours: 3 years		Input Capacity, Std	600 sheets
_		Input Capacity, Max	1,100 sheets
Same Day Onsite,	HZ622E	Output Capacity, Std	250 sheets
Standard		Output Capacity, Max	250 sheets
Business		Envelope Input, Std	10
Hours: 4 years		Envelope Feeder	No
Same Day	117004E	Two-Sided Printing	Automatic (standard)
Onsite,	HZ624E	Typefaces	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP postscript Level
Standard			3 emulation (Euro symbol built-in); 1 internal
Business			Unicode Fonts (Andale Mono WorldType); 2
Hours: 5 years			Internal Windows Vista 8 Fonts (Calibri,
Same Day	HZ621E		Cambria); additional font solutions available via
Onsite,	TIEGETE		third-party flash memory cards; HP LaserJet
Extended			Fonts and IPDS Emulation available at http://www.hp.com/go/laserjetfonts
Business		Prints Color	Yes
Hours: 3 years		Print Quality, Color Best	Up to 1200 x 1200 dpi
Same Day	HZ623E	Print Resolution Technology	HP ImageREt 3600, Pantone Calibrated
Onsite,		Print Languages, Std	HP PCL 6, HP PCL 5c (HP PCL 5c driver
Extended Business			available from the Web only), HP postscript level
Hours: 4 years			3 emulation, native PDF printing (v 1.4)
· ·		Printer Management	HP Web Jetadmin, HP SureSupply; HP Utility
Same Day Onsite,	HZ625E	Display Type	(Mac) 4-line LCD (color graphics)
Extended		Display Type	Time LOD (color graphics)
Business		GENERAL	
Hours: 5 years		Posts Occile Mandala	Ha 4- 75 000
Next Business	HZ626E	Duty Cycle, Monthly Recommended Monthly Volume	Up to 75,000 pages
Day Onsite	1120202	Media Types	1,500 to 5,000 pages Paper (plain, light, bond, recycled, mid-weight,
with DMR: 3		wedia Types	heavy, mid-weight glossy, heavy glossy, extra
years			heavy, extra heavy glossy, cardstock, card
Next Business	HZ629E		glossy) color transparency, labels, letterhead,
Day Onsite			envelope, preprinted, prepunched, colored,
with DMR: 4		Madia Olara Old	rough, opaque film, user-defined
years		Media Sizes, Std	Tray 1: letter, legal, executive, statement, 4 x 6 in, 3 x 5 in, 5 x 7 in, 5 x 8 in, postcard (JIS),
Next Business	HZ630E		double postcard (JIS), 8.5 x 13 in, envelopes
Day Onsite			(commercial No. 9, No. 10, Monarch); tray 2:
with DMR: 5			letter, executive, statement, 4 x 6 in, 5 x 7 in, 5 x
years			8 in, double postcard (JIS)
Next Business	HZ750E	Media Sizes, Std, Metric	Tray 1: A4, RA4, A5, B5 (JIS), B6 (JIS), 10 x 15
Day Onsite Call-to-Repair			cm, A6, 16K, envelopes (B5, C5 ISO, C6, DL
with DMR: 3			ISO); tray 2: A4, A5, B5 (JIS), B6 (JIS), 10 x 15 cm, A6, 16K
years		Media Sizes, Custom	Tray 1: 3 x 5 in to 8.5 x 14 in; tray 2: 4.0 x 5.85
Next Business	THOUSEN THE		in to 8.5 x 11.69 in
Day Onsite	U0B15E	Media Sizes, Custom, Metric	Tray 1: 76 x 127 to 216 x 356 mm; tray 2: 102 x
Call-to-Repair			148.5 to 216 x 297 mm
with DMR: 4		Media Weights	Tray 1: 16 to 58 lb (plain), 28 to 58 lb (glossy);
years			tray 2: 16 to 43 lb (plain paper), 28 to 58 lb

Next Business LIDB16F		(glossy paper)		
Next Business Day Onsite Call-to-Repair	Media Weights, Metric	Tray 1: 60 to 216 g/m² (plain paper), 105 to 220 g/m² (glossy paper); tray 2: 60 to 163 g/m² (plain		
with DMR: 5		paper), 105 to 220 g/m² (glossy paper)		
years	Connectivity, Std	2 Hi-Speed USB 2.0 Host ports, Hi-Speed USB		
Second U0B17E		2.0 Device port, Gigabit Ethernet 10/100/1000T		
Business Day		network port, Hardware Integration Pocket, 2 internal USB Host ports		
Onsite Call-to-	Connectivity, Opt	HP Jetdirect wireless print servers		
Repair with	Mobile Printing Capability	HP ePrint		
DMR: 3 years	Memory, Std	1 GB (1024 MB)		
Second U0B18E	Memory, Max	1 GB (1024 MB)		
Business Day	Hard Disk Drive	None		
Onsite Call-to-	Power Supply Type	Internal (Built-in) power supply		
Repair with	Power Supply Required	110-volt input voltage: 115 to 127 VAC (+/-		
DMR: 4 years		10%), 60 Hz (+/- 2 Hz), 12 A; 220-volt input		
Second U0B19E		voltage: 220 to 240 VAC (+/- 10%), 50 Hz (+/- 2 Hz), 6 A (Not dual voltage, power supply varies		
Business Day		by part number with # Option code identifier)		
Onsite Call-to-	Power Consumption	605 watts (Printing), 51 watts (Ready), 6.9 watts		
Repair with DMR: 5 years	1 Ower Consumption	(Sleep), 1 watt (auto-Off), 0.3 watts (Off) <sup>8</sup>		
	Typical Electricity Consumption (TEC)	4.053 kWh/Week		
Maintenance UL623E	ENERGY STAR® Qualified	Yes		
Kit Replacement	Mac Compatible	Yes		
Service	Dimensions (W x D x H)	32.4 x 29.1 x 15.8 in (maximum), 20.2 x 19.3 x		
(Fuser)		15.8 in (minimum)		
	Weight	76.12 lb		
Post Warranty Service,  HC130PE	Dimensions, Metric	823.9 x 740 x 402 mm (maximum), 514 x 491 x		
Remote User	Weight, Metric	402 mm (minimum) 34.6 kg		
Assistance	Shipping Dimensions	23.6 x 19.7 x 28.6 in		
Support: 1	Shipping Weight	84.2 lb		
year	Shipping Dimensions, Metric	600 x 500 x 725 mm		
Post Warranty HZ633PE	Shipping Weight, Metric	38.3 kg		
Service, Same	Pallet Dimensions	47.3 x 39.4 x 91.5 in		
Day Onsite,	Pallet Dimensions, Metric	1200 x 1000 x 2325 mm		
Standard Business	Pallet Weight	1033 lb		
Hours: 1 year	Pallet Weight, Metric Quantity Per Pallet	470 kg 12		
	Quality Fer Fallet	12		
Post Warranty Service, Same				
Day Onsite,	HP LaserJet Enterprise 500 color M551			
Extended	(M551xh shown)	EIO slot		
Business	Control panel Print cartridge	USB port		
Hours: 1 year	occess			
Post Warranty HZ635PE	Tray 1 100-sheet multipurpose			
Service, Next	Troy 2 500-sheet			
Business Day Onsite: 2 years	Troy 3			
	500-sheet Front view	Rear view		
Post Warranty Service, Next	Jetdirect Products			
Business Day	HP Jetdirect 2800w NFC/Wireless Direct Acce	essory (J8029A)		
Onsite with	HP Jetdirect ew2500 802.11b/g Wireless Print			
DMR: 1 year	HP Jetdirect 2700w USB Wireless Print Serve	r (J8026A)		
Post Warranty U0B20PE				
Service, Next	Accessories	_		
Business Day	<b>HP Universal Print Driver for Windows 5.2</b>			
Onsite Call-to-	HP Universal Print Driver for Windows (J7980A/J7981A)			
Repair with	HP Web Jetadmin Software 10.3			
DMR: 1 year Post Warranty U0B21PE	HP Web Jetadmin Software 10.3 (J6052AA)  Paper-handling accessories			
Service, Second	HP Color LaserJet 500-sheet Paper and Heav	y Media Tray (CF084A)		
Business Day	Maintenance kits HP Color LaserJet CE484A 110V Fuser Kit (CI	E484A)		

Onsite Call-to-Repair with DMR: 1 year

HP Color LaserJet CE506A 220V Fuser Kit (CE506A)

#### LaserJet font solutions

HP BarCode Printing Solution (HG271TT)

HP BarCodes and More v.2 - USB (HG281TS)

HP Scalable BarCodes v.2 - USB (HG282TT)

## Compatible Supplies

### **HP LaserJet Cartridges and Kits**

HP Color LaserJet CE254A Toner Collection Unit (CE254A)

HP 507A Black Original LaserJet Toner Cartridge (CE400A)

HP 507X High Yield Black Original LaserJet Toner Cartridge (CE400X)

20 lb

HP 507A Cyan Original LaserJet Toner Cartridge (CE401A)

HP 507A Yellow Original LaserJet Toner Cartridge (CE402A)

HP 507A Magenta Original LaserJet Toner Cartridge (CE403A)

## **Compatible Paper Products**

## **Top Recommended Papers**

<b>HP Premium Glossy</b>	<b>Presentation Paper</b>		
8.5 x 11 in	32 lb	250 sheets	<u>CG988A</u>
HP Laser Glossy Bro	ochure Paper		
8.5 x 11 in	40 lb	150 sheets	Q6611A
<b>HP Premium Choice</b>	Laser Paper		
8.5 x 11 in	32 lb	500 sheets	<u>HPU1132</u>
HP Multipurpose Pa	per		
8.5 x 11 in	20 lb	500 sheets	HPM1120R

#### **HP Brochure and Presentation Papers**

**HP Premium Choice Laser Paper** 

HP Laser Matte Brochure Paper				
8.5 x 11 in	52 lb	100 sheets	Q8824A	
8.5 x 11 in	40 lb	150 sheets	O6543A	

EOO abaata

5,000 sheets (10 reams)

**HPM1120C** 

LIDLIAAOO

HP2500S

**HPE1120R** 

#### **HP Everyday Papers**

8.5 x 11 in

32 ID	500 sneets	HPU1132
24 lb 24 lb	500 sheets 2,500 sheets (5 reams)	<u>HPJ1124</u> <u>HPJ115R</u>
ng Paper		
22 lb 22 lb	500 sheets 2,500 sheets	HPT1122 HPT115
	24 lb 24 lb ng Paper 22 lb	24 lb 500 sheets 2,500 sheets (5 reams)  ng Paper  22 lb 500 sheets

## **HP Multipurpose Paper** 8 5 x 11 in

8.5 x 11 in	20 lb	500 sheets	HPM1120R
8.5 x 11 in	20 lb	5,000 sheets (10 reams)	HPM1120C
8.5 x 11 in	20 lb	2,500 sheets (5 reams)	HPM115RC
8.5 x 11 in, 3-hole punch	20 lb	500 sheets	HPM113H
8.5 x 14 in	20 lb	500 sheets	HPM1420

#### **HP Office Paper**

20 lb	2,500 sheets (5 reams)	HPC115RC
20 lb	5,000 sheets (10 reams)	HPC8511C
20 lb	500 sheets	HPC3HP
20 lb	500 sheets	HPC8514
20 lb	500 sheets	HPC8511R
	20 lb 20 lb 20 lb	20 lb 5,000 sheets (10 reams) 20 lb 500 sheets 20 lb 500 sheets

## **HP Office Quickpack**

8.5 x 11 in

8.5 x 11 in

HP Recycled Paper			
in Recycled Laper			

2,500 sheets

500 sheets

20 lb

20 lb

8.5 x 11 in	20 lb	5,000 sheets (10 reams)	<u>HPE1120C</u>		
HP Business Copy Paper					
nr business copy rapei					
8.5 x 11 in	20 lb	500 sheets	HPBC11		
HP Everyday Copy and Print Paper					
8.5 x 11 in	20 lb	500 sheets	<u>HPA510</u>		

The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

- 1. The HP 507X Black LaserJet Toner Cartridge not included; please purchase separately.
- 2. Compared with HP LaserJet Enterprise P3015 series. Assuming customer is printing at least 30 percent of total pages in color with content similar to the color ISO/IEC 19798 test suite (http://www.iso.org/jtc1/sc28) and overall average job length of three pages. Yields established using ISO/IEC test standards. Actual yields and costs vary considerably depending on images printed, number of color pages printed, and other factors.
- 3 . Solutions deployed through the hardware integration pocket may require additional purchase.
- 4. Automatic two-sided printing, walk-up USB and hardware integration pocket available only on the HP LaserJet Enterprise 500 color M551dn printer and on the HP LaserJet Enterprise 500 color M551xh printer.
- 5. Energy saving based on internal HP testing of Auto-On/Auto-Off setting compared to default setting. Minimum savings based on a 45-minute sleep delay. Maximum savings based on a 1-minute sleep delay. Actual results may vary.
- 6. HP Web Jetadmin is free and can be downloaded at http://www.hp.com/go/webjetadmin. HP EcoSMART Fleet must be purchased separately.
- Measured using ISO/IEC 24734, excludes first set of test documents. For more information see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver and document complexity.
- 8. Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.